



Health literacy month 2026: Week 2

Making health work for everyone

# Provide information people can trust and use

Make one thing easier this week that improves patient experience

## Review one piece of information.

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Choose one piece of information people use to understand their care, such as an appointment letter, a factsheet, a form, an SMS, a webpage, discharge information, signage or spoken instructions. Read it as the person would, and ask:

- Is it clear who created it and when it was last updated?
- Is the information correct and based on a reliable source?
- Is it respectful and relevant to the people who receive it? How could you check that with them?
- Is the next step clear?

## Share the one change your team will make

Scan the QR code or

visit <https://community.healthliteracyhub.org.au/forms/2f224a2b>

